

STATEMENT OF POLICY AND PROCEDURE			
Section:	Technology	Effective:	November 27, 2021
Chapter:	Network	Page(s):	1
Subject:	VOIP SYSTEMS	Revised Date:	NEW
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VOICE OVER INTERNET PHONE (VOIP) SYSTEMS

Voice over internet phone (VOIP) systems are growing in popularity. These systems require bandwidth and special configuration of a network to operate. Northern Lights Library System (NLLS) administers the networks for nearly 50 libraries which share a common pool of bandwidth. The system does not have the staffing nor bandwidth to support VOIP systems. Libraries should consult with their municipalities on alternatives, such as: transition to cellphone services, dedicated internet lines for a VOIP system, or traditional phone systems.

1. Where NLLS administers the network connection for its member libraries, and that connection draws on a shared pool of limited bandwidth, VOIP systems will not be permitted on the network.

NLLS Executive Board Chair

November 27, 2021

Date of Approval