

## Writing an Exception in Windows Defender for Trojan:JS/CoinHive.B False Threat

The following instructions will guide staff through how to write an exception in Windows Defender for Trojan: JS/CoinHive.B. This has proven to be a false threat, inaccurately triggering Windows Defender alerts on computers.

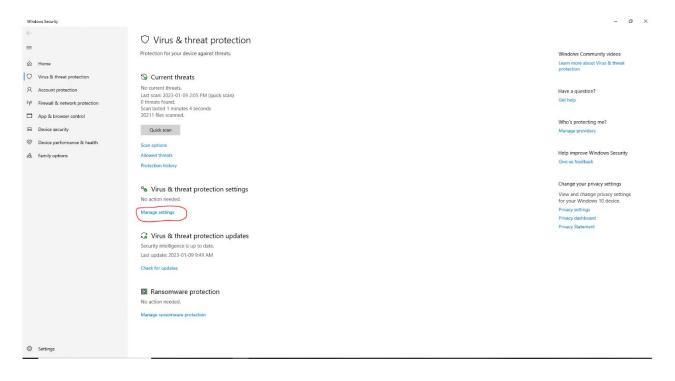
## Writing an Exception in Windows Defender

1. Using the **Search Bar** located next to the **Start** button, type **Virus & Threat Protection** and hit the **Enter** key. This will open the Virus & Threat Protection window.

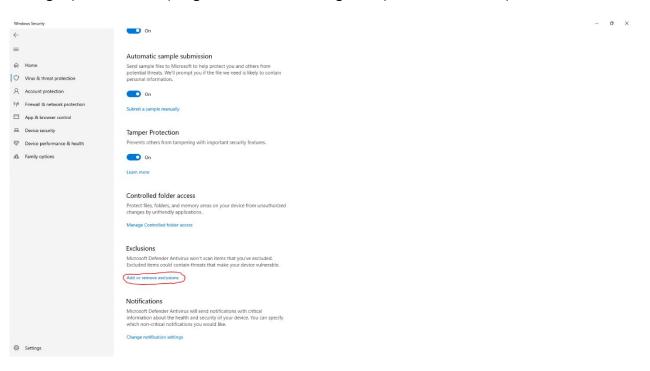
Northern Lights Library System		
All Apps Documents Web Mo	ore 🔻	🔊 ··· 🗙
Best match		
Virus & threat protection System settings		
Settings		Virus & threat protection
🔉 🏷 Check security status	>	System settings
🛛 🕂 Windows Security	>	
C Documents - This PC		다 Open
Virus Help	>	
🗴 virus repair	>	
Search school and web		
𝒫 virustotal − See school and web results	>	
Р virus <b>scan</b>	>	
, Р virus	>	
Folders		
Virus Threats nd fixes	>	
em		
,		🚍 🧿 🎼 🐖 🗶



2. Once the Virus and Threat Protection window is open, select **Manage Settings** under Virus & Threat Protection Settings.



3. Scroll down the page until you see Exclusions. Click **Add or Remove Exclusions**. A page asking if you want this program to make changes to your device will open. Select **Yes**.





4. Click Add an Exclusion. In the dropdown menu, select Folder.

Windows Security		- 8 ×
←	Exclusions	
=	Add or remove items that you want to exclude from Microsoft Defender	Have a question?
ය Home	Antivirus scans.	Get help
Virus & threat protection		
8 Account protection		Help improve Windows Security
(q) Firewall & network protection	+ Add an exclusion	Give us feedback
App & browser control	File	Change your privacy settings
	Folder	View and change privacy settings
Device security	File type	for your Windows 10 device.
Solution Device performance & health	Process	Privacy settings Privacy dashboard
成. Family options		Privacy Statement
Settings		

 Type C:\ProgramData\FortiEDR\Config\Collector in the top bar. Click once on the Signatures folder until Signatures shows in the bar below. Once it does, click Select Folder. You will see file path: C:\ProgramData\FortiEDR\Config\Collector\Signatures added to the list of exceptions and Windows Defender will no longer create alerts from content of this folder.

Select Folder							×
← → · · ↑ C:\ProgramData\FortiEDR\Config\Collector			ٽ ~	Search	Collector		<i>م</i>
Organize 🔻 New folder						•== •	?
↑ Name ^	Date modified	Туре	Siz	e			
Desktop	2023-01-09 1:53 PM	File folder					
Updates	2023-01-02 10:48 PM	File folder					
Documents							
E Pictures *							
My Documer 🖈							
TSI Shared Dc 🖈							
Desktop							
8 Inventory							
Performance Pla							
Published							
😸 Creative Cloud Fil							
📱 Northern Lights Li							
ľ							
Folder: Signatures							
				Select	Folder	Cance	4



## Questions?

If you have any questions, contact the TSI Department at <u>ask@nlls.ab.ca</u>.