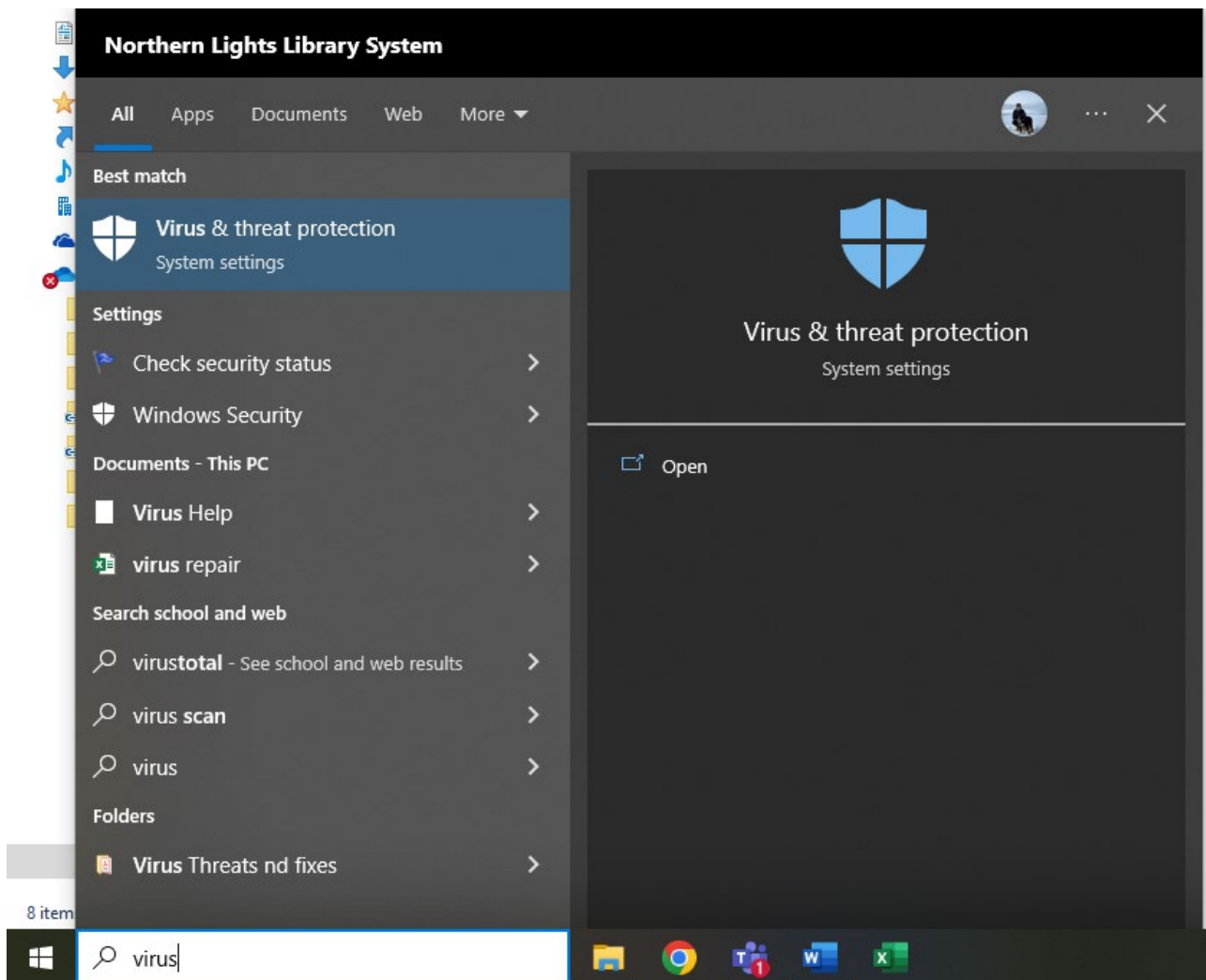


Writing an Exception in Windows Defender for Trojan:JS/CoinHive.B False Threat

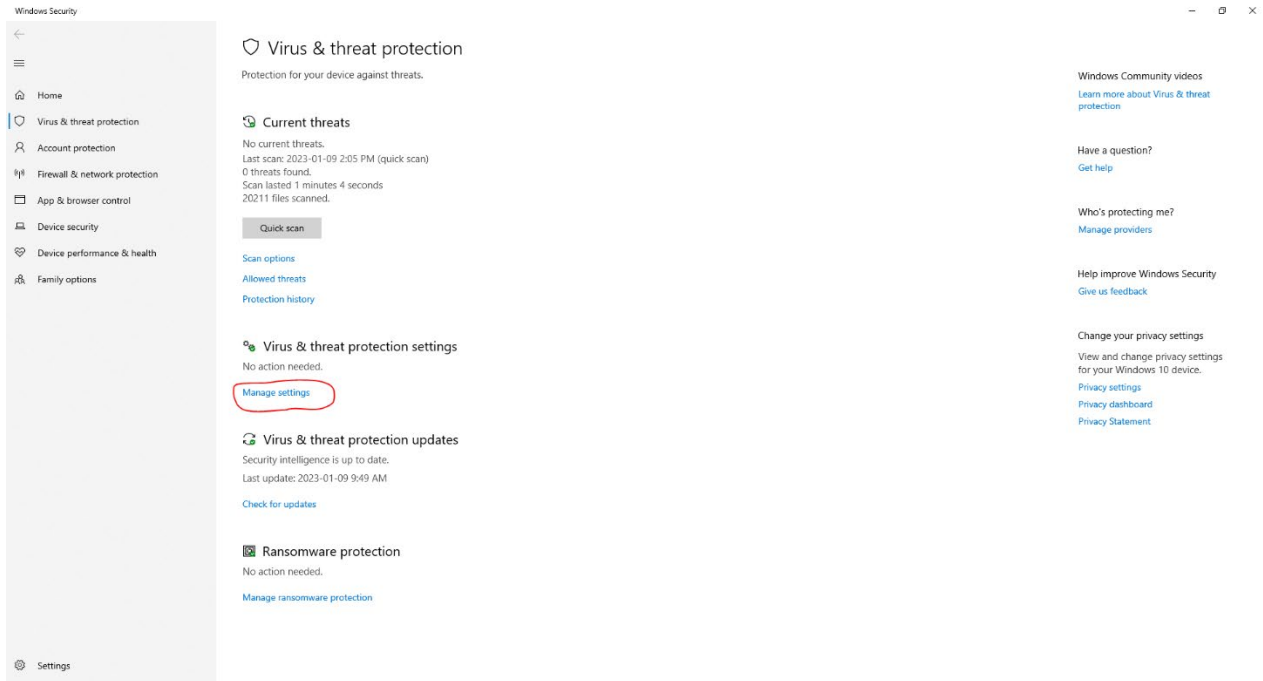
The following instructions will guide staff through how to write an exception in Windows Defender for Trojan:JS/CoinHive.B. This has proven to be a false threat, inaccurately triggering Windows Defender alerts on computers.

Writing an Exception in Windows Defender

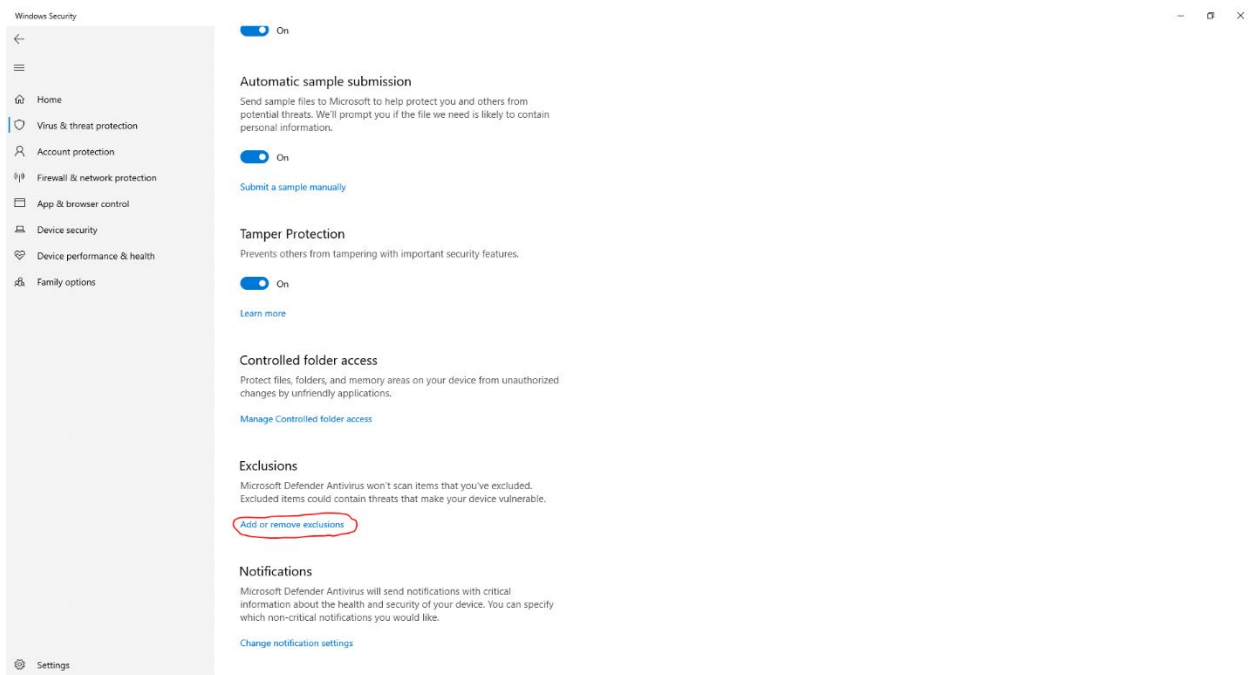
1. Using the **Search Bar** located next to the **Start** button, type **Virus & Threat Protection** and hit the **Enter** key. This will open the Virus & Threat Protection window.



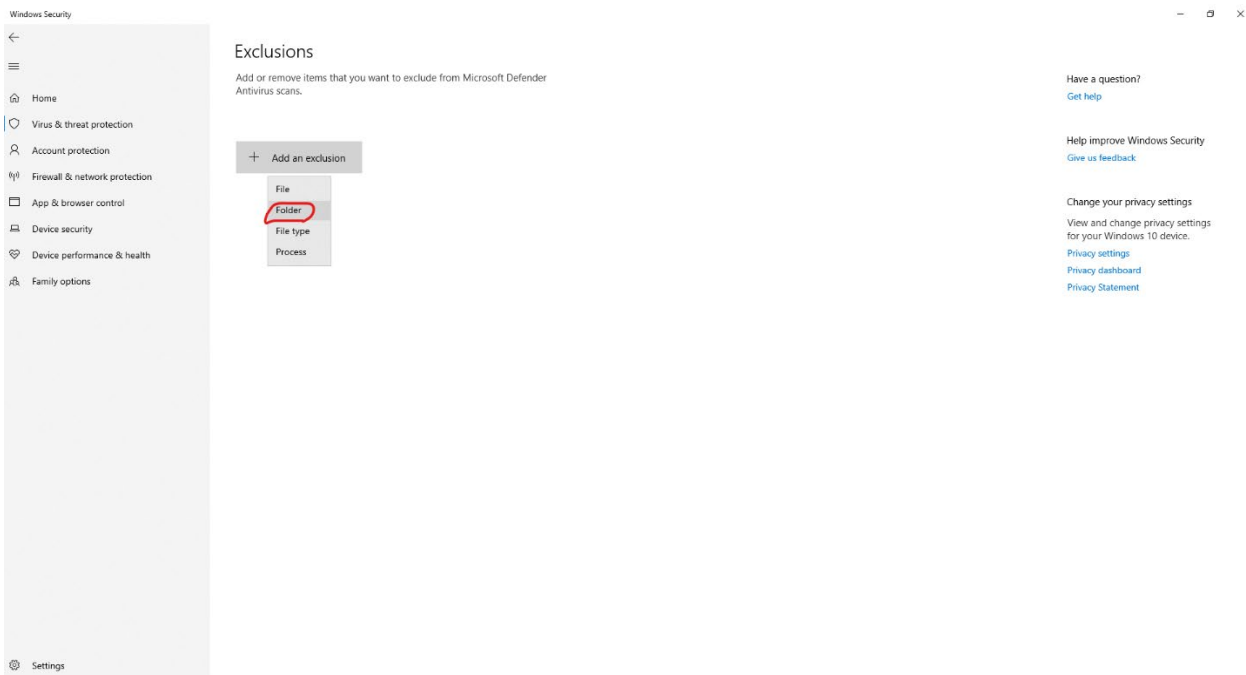
2. Once the Virus and Threat Protection window is open, select **Manage Settings** under Virus & Threat Protection Settings.



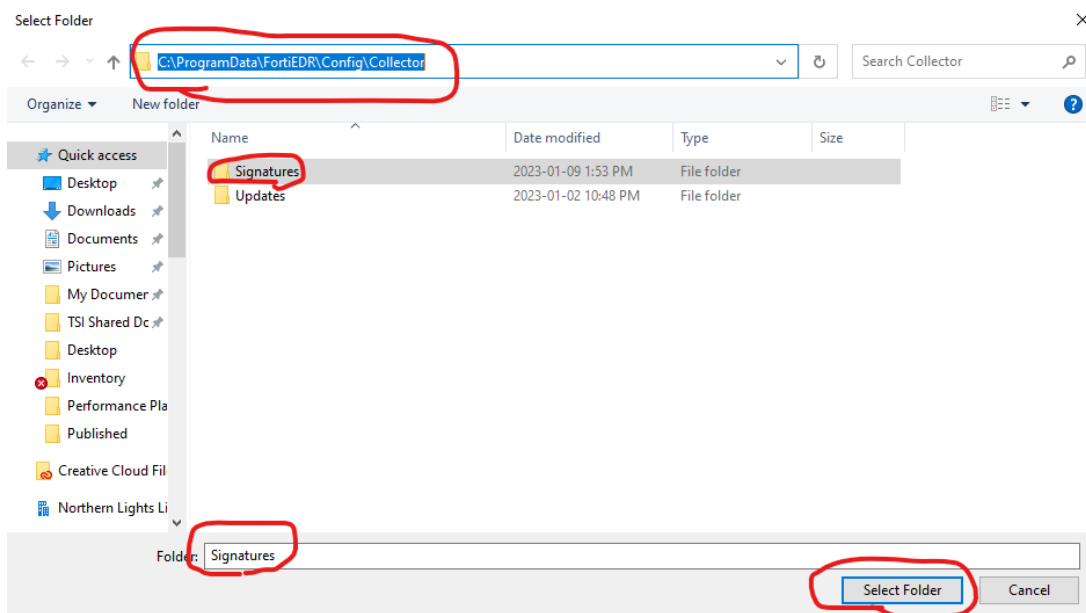
3. Scroll down the page until you see Exclusions. Click **Add or Remove Exclusions**. A page asking if you want this program to make changes to your device will open. Select **Yes**.



4. Click **Add an Exclusion**. In the dropdown menu, select **Folder**.



5. Type **C:\ProgramData\FortiEDR\Config\Collector** in the top bar. Click once on the **Signatures** folder until Signatures shows in the bar below. Once it does, click **Select Folder**. You will see file path: C:\ProgramData\FortiEDR\Config\Collector\Signatures added to the list of exceptions and Windows Defender will no longer create alerts from content of this folder.





Questions?

If you have any questions, contact the TSI Department at ask@nlls.ab.ca.