

TOWN OF VEGREVILLE LIBRARY BOARD POLICY MANUAL

Category: Library Operations

Policy Number: LIB-03-013

Title: Complaints and Objections to Library Materials

Complaints:

1. All patron comments, whether verbal or written, will be heard and responded to by Library staff or Board members.

Patron Objections to Library Materials:

2. Vegreville Centennial Library is a resource where many points of view and modes of expression can be examined without hindrance. Few ideas and opinions have universal acceptance or condemnation in a pluralistic society. The use of language and images, either descriptive or expressive, can in itself stimulate controversy. The Library, therefore, recognizes the right of individuals to express opposition to creators' ideas or their creative language in materials selected for the library. However, the Library will not engage to satisfy patrons by removing items purchased in compliance with the principles of their Collection Development policy.
3. A patron who questions the selection of library materials will be asked to fill out a "Request for Reconsideration of Library Materials" form. While patrons may informally discuss their objections to materials with Library staff and management, formal objections to library materials will only be accepted in writing via this form.
4. The completed form will be given to the Library Manager who will prepare a re-evaluation of the material in question to be presented to the Library Board at their next regularly scheduled meeting. If several objections about an item are received at the same time, they will usually be considered in the same re-evaluation. The Board will then make a final decision regarding the material in question.
5. The patron will be notified in writing of the decision of the Board.
6. While complaints about materials are being considered, access to the challenged materials or other related materials shall not be restricted.

Date Approved: October 21, 2020

Board Chair Signature: 

Date to be Reviewed: October 2023

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Continuation of Policy Number: LIB-03-013
Title: Complaints and Objections to Library Materials

Request for Reconsideration of Library Materials Vegreville Centennial Library

****Objections to Library materials are only accepted in writing via this form.****

Date:	Your Name:		
Address:		Postal Code	
Phone Number:	Email Address:		
Name of organization you're representing (if any):			

Resource on which you are commenting

Type of Material: (please check beside the type)

<input type="checkbox"/> Book (Fiction)	<input type="checkbox"/> Magazine
<input type="checkbox"/> Book (Non-Fiction)	<input type="checkbox"/> DVD
<input type="checkbox"/> Audio Book	<input type="checkbox"/> Compact Disc
<input type="checkbox"/> Social Media post:	
<input type="checkbox"/> Other (please specify):	

Details:

Title:
Author/Producer:
Copyright Date:
Social Media Platform:

Please attach extra pages if required to answer the following questions:

What brought this resource to your attention? (For reviews, please give publication details if possible.)

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Have you read/viewed/listened to the entire work? If not, what sections did you review?

To what do you object? Please cite specific pages or scenes where applicable.

What resources do you suggest that provide additional information on this topic?

What action are you recommending?

Signature: _____

This completed form will be given to the Library Manager, who will prepare a re-evaluation of the material in question to be presented to the Library Board at their next regularly scheduled meeting. The Board will then make a final decision regarding the material in question. The patron will be notified in writing of the decision of the Board.

While objections about materials are being considered, access to the challenged materials or other related materials shall not be restricted.