

Policy 7 - Provision of Resources to Persons Unable to Use Conventional Print

- 7.1 A patron unable to use conventional print may also be known as a print-disabled patron. Patrons who have a total impairment of sight or hearing, the inability to hold or manipulate a book, an impairment relating to comprehension.
- 7.2 The Village of Paradise Valley Library Board (The Board) believes patrons unable to use conventional print materials should still have full access to the library. The library must incorporate services for print-disabled patrons into all aspects of library service
- 7.3 The Board shall work with or use the resources of other local, regional, provincial, and national organizations to provide services to print-disabled patrons. Such organizations may include:
- The regional library system
 - Public Library Services Branch
 - Local community services organizations (e.g. Alberta Health Services, schools, social services)
 - Regional or national organizations
 - Other organizations as required
- 7.4 Staff members shall be trained on how to provide services to print-disabled patrons.
- 7.5 The Board shall endeavour to provide materials in a form appropriate to the patron, from whatever source is available. Forms may include:
- Adaptive computer software
 - Talking books
 - Titles at a variety of reading levels for a variety of audiences
 - Large print titles
 - Other adaptive technology
- 7.6 Library staff shall incorporate the needs of print-disabled patrons when planning library programs. Staff shall take reasonable steps to ensure print-disabled patrons are able to participate in all library programs.